

# Nanny Angel Performance Competencies

Title	Nanny Angel Childcare Volunteer
Report	Volunteer and Community Engagement Coordinator and/or Family Experience Coordinator
Term	Minimum of 1 year and ongoing
Scope	To provide professional and compassionate childcare to families living with cancer, during palliative care or bereavement period

## Qualifications

- 1 year minimum of recent (within 3 years) professional or volunteer childcare experience
  - Experience including but not limited to: professional nanny, teacher, nurse, social worker, child life specialist, early childhood educator, daycare associate, camp counsellor, classroom assistant, instructor (sports, music, theatre, art etc), coach, activity leader student or retiree from fields listed above
- Compassion and empathy for children experiencing the diagnosis, treatment, recovery, dying or death of a parent from cancer
- Passion and commitment to support Nanny Angel Network's mission
- Excellent communication skills
- Strong problem solving skills
- Ability to remain clam in stressful situations and to act quickly in an emergency

## Requirements

- Obtain or submit currently valid Standard First Aid and CPR certification (training available through organization)
- Obtain or submit Vulnerable Sector Police Clearance from current calendar year (requested by NAN on behalf of the volunteer when required)



- Successfully complete Nanny Angel volunteer training program including modules in:
  - Compliance and Risk Management
  - Children’s Grief and Bereavement, Talking to Children about Cancer and Family Dynamics in the home.
  - Case Notes and Reporting

### **Responsibilities: Key Deliverables**

- Deliver 4 hours of childcare per week to the same family
- Provide creative and safe experiences for children in their home and community
- Provide regular feedback to Client Experience Coordinator
- Use volunteer web application to enter weekly case notes
- Maintain professionalism in all interactions with organization, other volunteers and clients
- Participate in volunteer engagement opportunities provided by NAN
- Respond to program surveys and evaluations to improve quality of service and volunteer program

### **Screening**

- Complete online application
- Successfully complete in person interview
- Submit 2 verifiable childcare references (reference checked verbally)

### **Working Condition**

- In home and neighbourhood setting where client resides
- NAN Uniform for visits and events
- Weight lifting up to 50 pounds
- Travel by public transportation or car